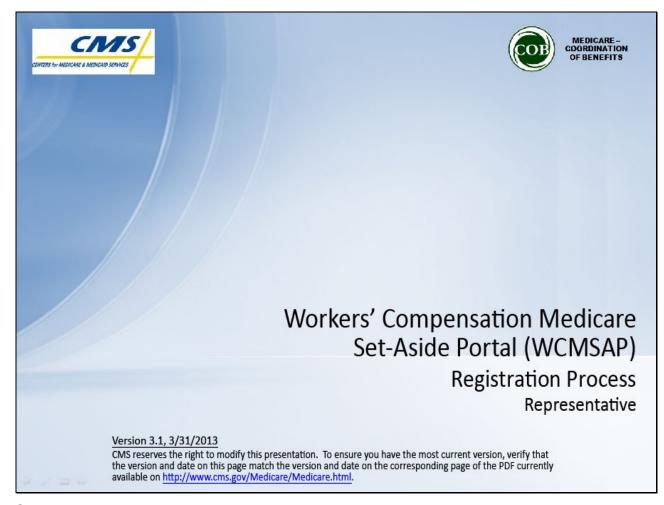
Slide 1 - of 34



Slide notes

Welcome to the Workers' Compensation Medicare Set-Aside Portal (WCMSAP) Registration Process course.

Note: This module is intended for those entities who will register for a representative account.

A representative account indicates that the submitter is registering as a non-corporate entity with no Employer Identification Number (EIN), but will be submitting multiple WCMSA requests.

As a reminder, you may view the slide number you are on by clicking on the moving cursor. Additionally, you can view the narration by clicking the Closed Captioning [CC] button in the lower right hand corner of the screen.

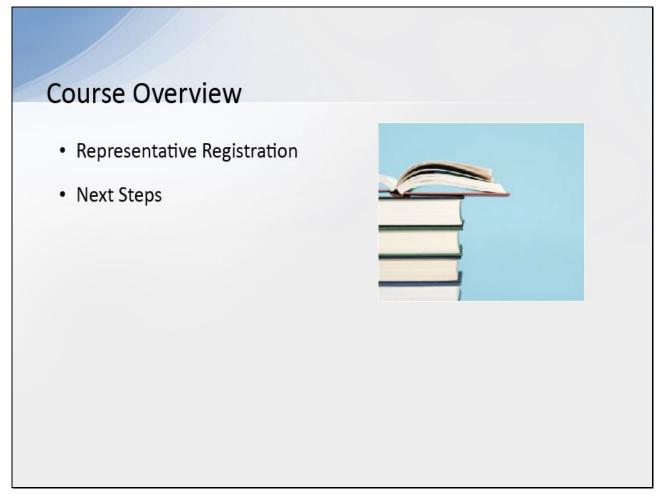
Slide 2 - of 34

Disclaimer

While all information in this document is believed to be correct at the time of writing, this Computer Based Training (CBT) is for educational purposes only and does not constitute official Centers for Medicare & Medicaid Services (CMS) instructions for the WCMSAP. All affected entities are responsible for following the applicable CMS instructions found at the following link: http://www.cms.gov/WorkersCompAgencyServices/.

Slide notes

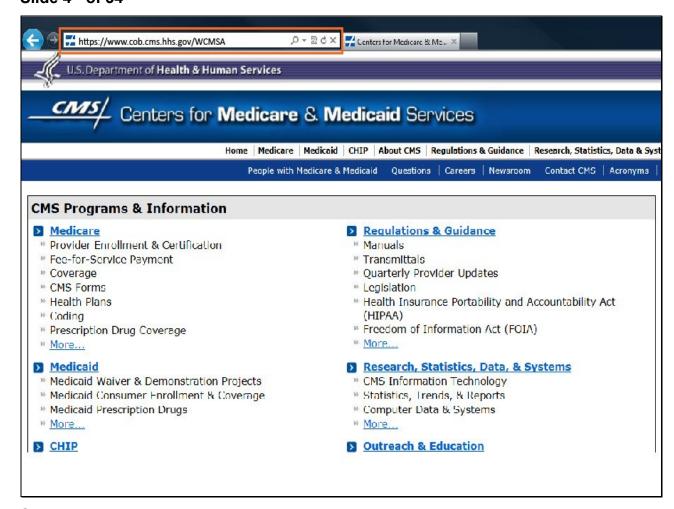
Slide 3 - of 34



Slide notes

This course will provide instruction on how to complete a Representative registration on the WCMSAP and the steps to follow once the registration has been submitted.

Slide 4 - of 34



Slide notes

All users must register for a Web portal account on the WCMSAP URL.

To create your representative account, you must go to the WCSMAP URL (https://www.cob.cms.hhs.gov/WCMSA) to begin the registration process.

Slide 5 - of 34



Slide notes

Each time a user visits the WCSMAP Web site, the Login Warning page will display the Data Use Agreement (DUA).

The DUA provides information about WCMSAP security measures, including access, penalty and privacy laws.

All users must agree to the terms of this warning each time they access the WCMSAP application.

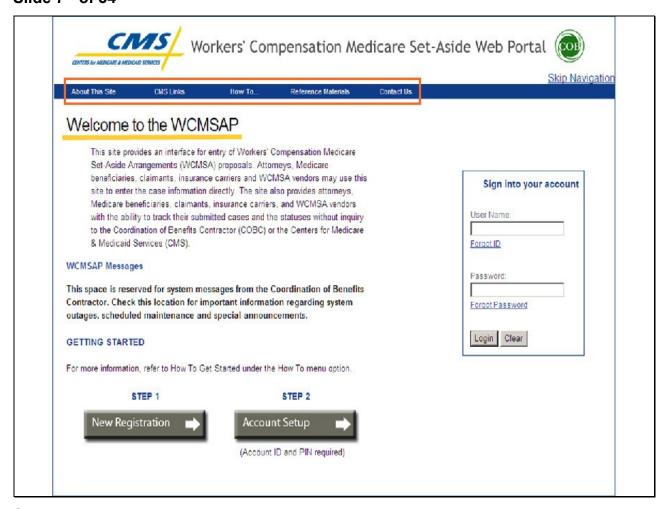
Slide 6 - of 34



Slide notes

You must review the DUA and click the [I Accept] link at the bottom of the page to continue, otherwise you will be denied access to the WCMSAP site and will be unable to register.

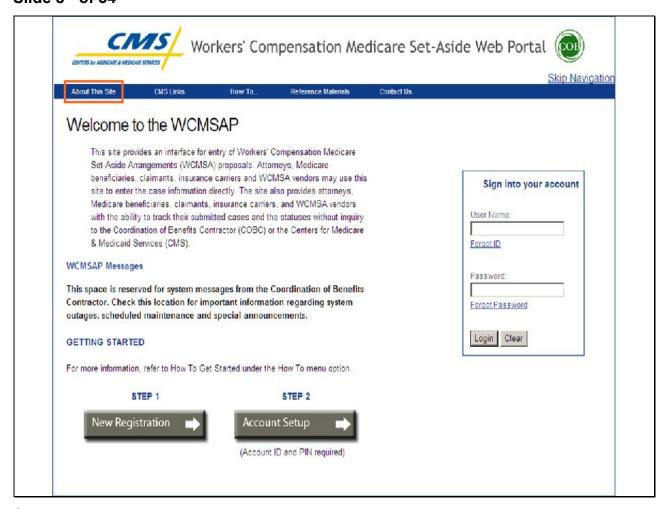
Slide 7 - of 34



Slide notes

Once you have clicked on the I Accept link, the Login (Welcome) page will display. Here you will find various menu options.

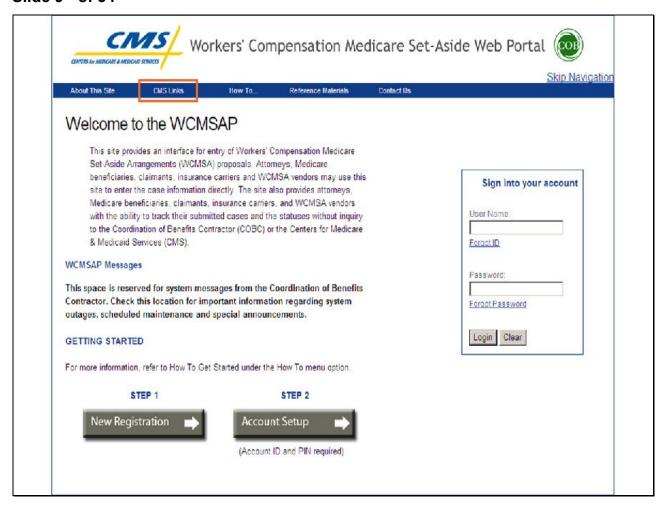
Slide 8 - of 34



Slide notes

"About This site" navigates to the "How To Use This Site" link, offering general information on how to use the WCMSAP application.

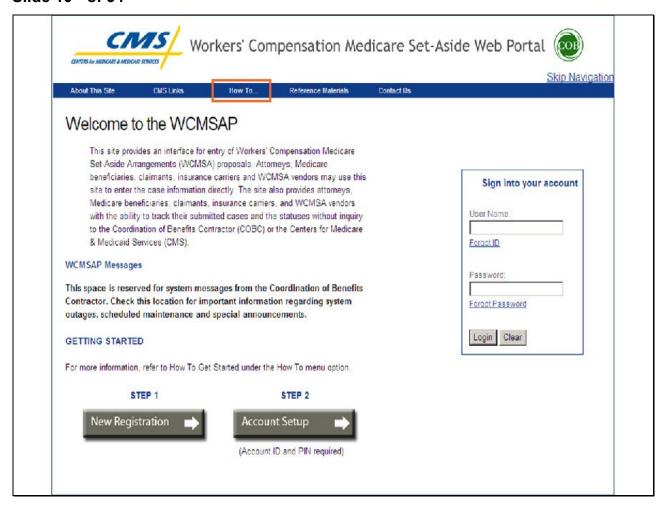
Slide 9 - of 34



Slide notes

"CMS Links" provides links to the Workers' Compensation Agency Services page, the Medicare Web site, and the Coordination of Benefits Web site.

Slide 10 - of 34

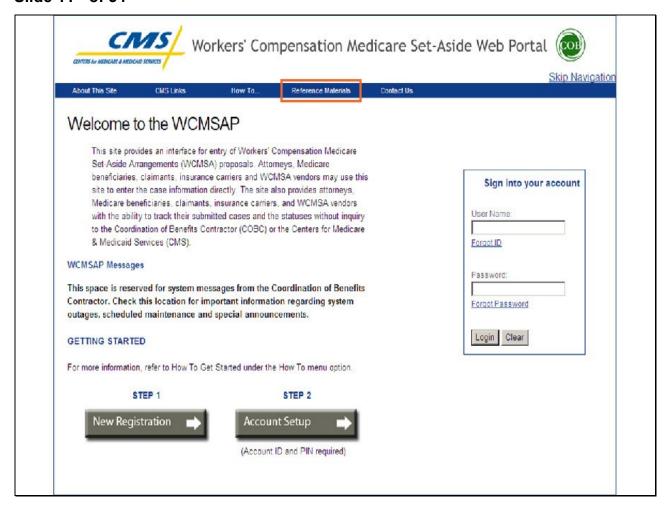


Slide notes

The "How To..." section provides detailed information on performing the following functions: Getting Started, Requesting your Login ID, Requesting your Password, Changing your Password, Resetting your PIN,

Changing your Account Manager, Changing your Account Representative, and Inviting Account Designees.

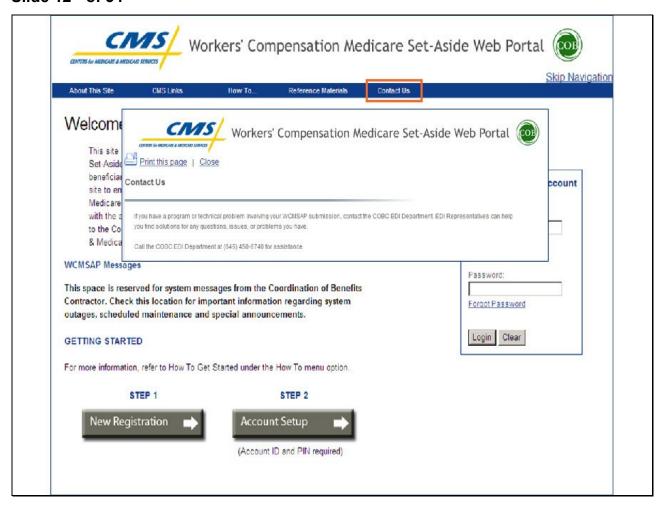
Slide 11 - of 34



Slide notes

"Reference Materials" displays a link to the WCMSAP User Guide.

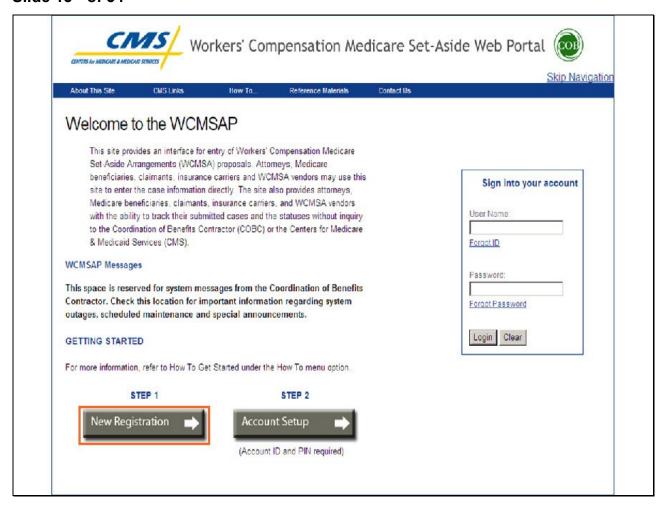
Slide 12 - of 34



Slide notes

"Contact Us" displays the following page which provides information on how to contact the Coordination of Benefits Contractor (COBC).

Slide 13 - of 34



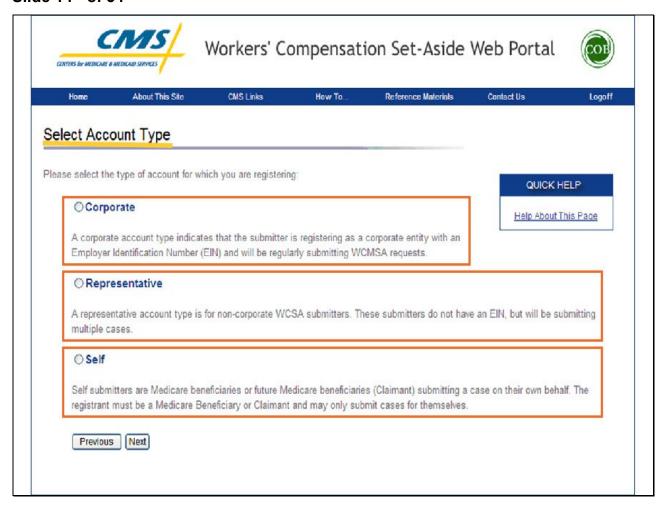
Slide notes

Account Registration is the first step in the WCMSAP registration process.

During the account registration process, basic information related to the representative and the beneficiary are required.

To begin the initial registration process, click New Registration.

Slide 14 - of 34



Slide notes

The Select Account Type page displays. This page describes the differences between each account type.

Slide 15 - of 34

Account Type

- Corporate
 - Corporate entity with an Employer Identification Number (EIN)
 - Will regularly submit WCMSAP requests
- Representative
 - Non-corporate WCMSAP user
 - Do not have EIN
 - Will submit multiple cases
- Self
 - Medicare beneficiary/claimant
 - Will submit a case on their own behalf

Slide notes

You will be required to first specify the type of account for which you are registering.

There are three types of WCMSAP accounts: Corporate, Representative, and Self.

A corporate account type indicates that the submitter is registering as a corporate entity with an Employer Identification Number (EIN).

Those registering as a corporate account type will be regularly submitting WCMSAP requests.

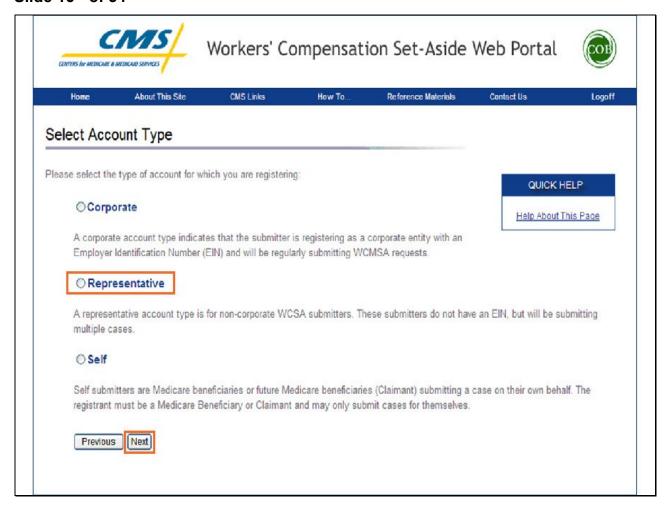
A representative account type is for a non-corporate WCMSAP user.

These submitters do not have an EIN, but will be submitting multiple cases.

A self-submitter account type is for a Medicare beneficiary or a claimant who has a reasonable expectation of becoming a Medicare beneficiary within 30 months and is submitting a case on their own behalf.

The self-submitter can only submit cases for themselves.

Slide 16 - of 34



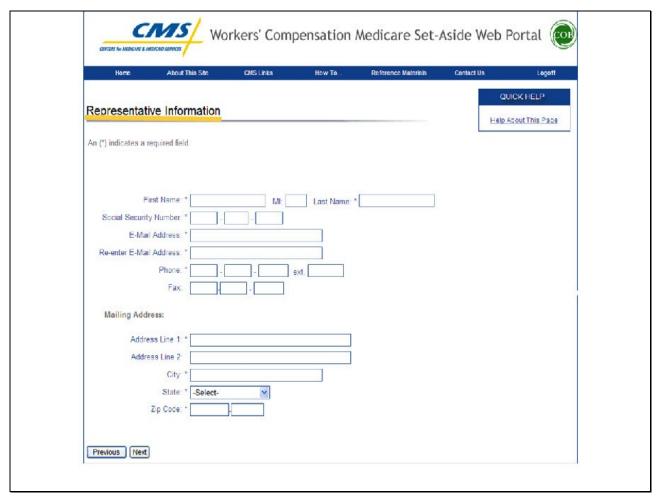
Slide notes

The account type selected will determine both the basic information that is captured during the registration process and the level of vetting that is subsequently undertaken.

This course focuses on how to register for a representative account.

To register as a Representative user, select the Representative button and then click Next.

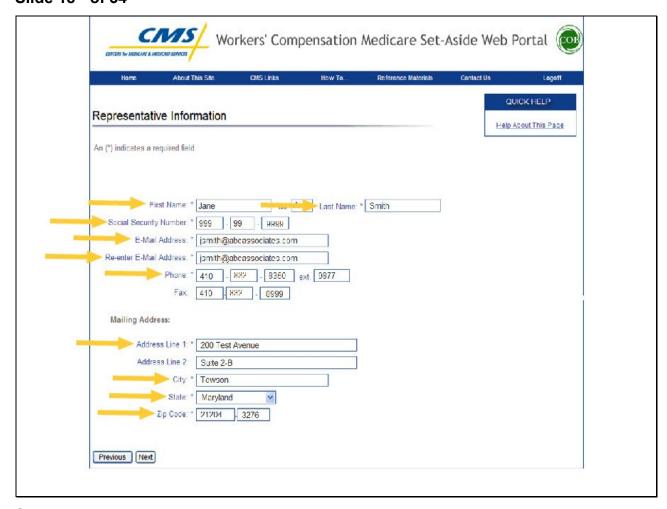
Slide 17 - of 34



Slide notes

After the Representative account type is selected, you will be directed to the Representative Information page.

Slide 18 - of 34



Slide notes

Enter your personal information on this page.

The address you enter on this page will be used to send the Profile Report and any correspondence from the COBC regarding this Account ID.

Fields marked with an asterisk (*) are required.

Slide 19 - of 34

Representative Information Validation

- System validates each field on each registration page
- If errors are found
 - System displays message indicating errors found
 - Cursor is placed on the first field that generates error
 - User must correct error before being allowed to proceed
- Once data is corrected, system revalidates data

Slide notes

The system will validate each field on each registration page for accuracy and completeness.

If errors are found, the system will display applicable error messages on the screen indicating what error condition(s) was/were found.

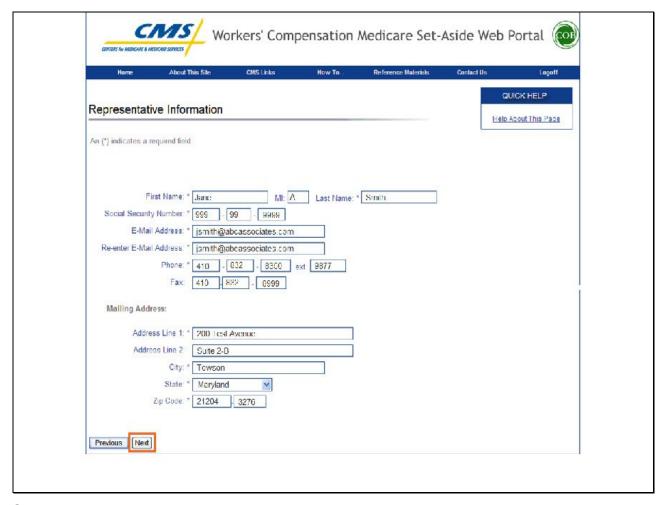
When errors are discovered, the cursor will be placed on the first field that generates an error condition.

This will either be a required field that is missing data or a field that contains a data error.

You must correct the error before the system will allow you to proceed to the next page.

Once the data has been corrected, the system will re-validate all data that has been entered.

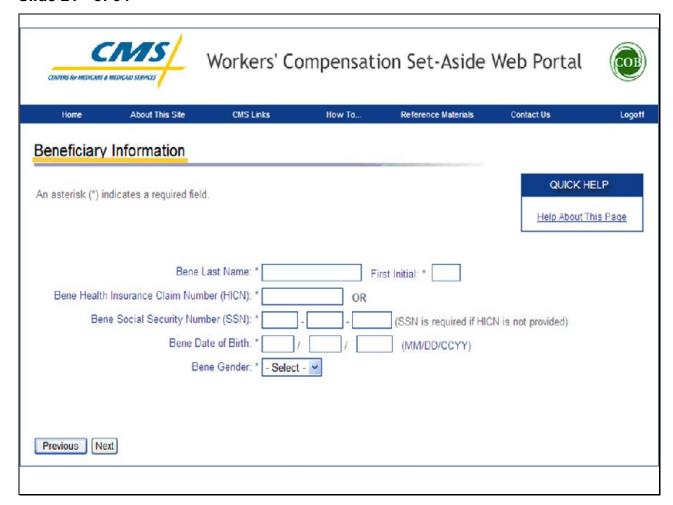
Slide 20 - of 34



Slide notes

When you have completed the Representative Information page, click Next to continue with the registration process.

Slide 21 - of 34



Slide notes

As long as all information was entered correctly on the Representative Information page, you will be directed to the Beneficiary Information page.

Slide 22 - of 34

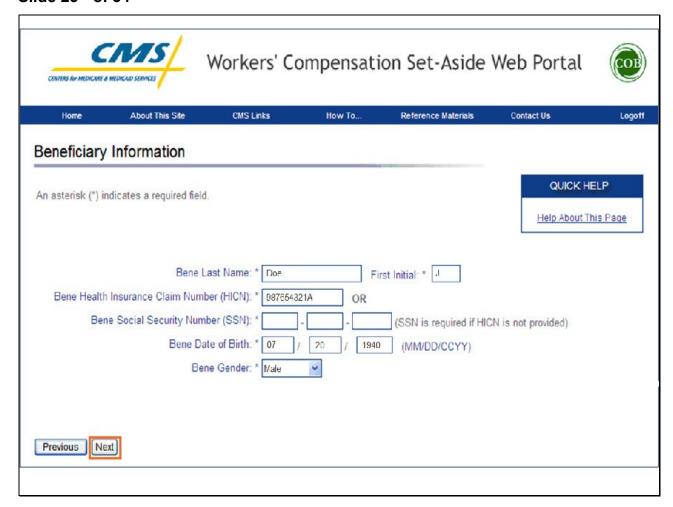


Slide notes

Enter information on this page for a beneficiary associated with the case(s) that will be created using this Account ID.

Fields marked with an asterisk (*) are required.

Slide 23 - of 34



Slide notes

When the Beneficiary Information page is complete, click Next to continue.

Slide 24 - of 34



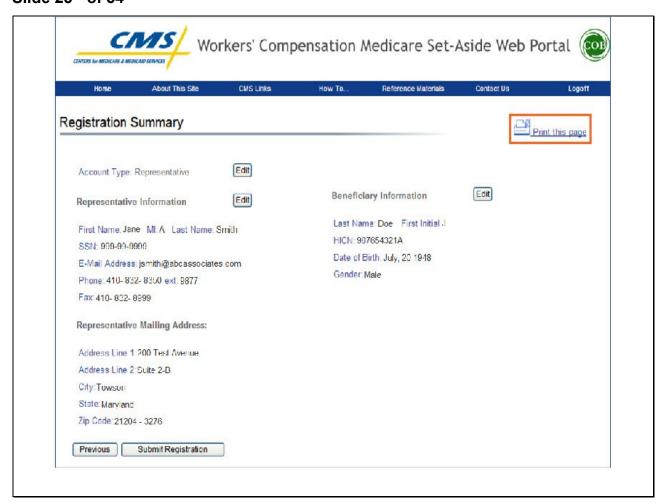
Slide notes

Once the Representative and Beneficiary Information pages are complete, the Registration Summary page displays.

This page lists all the information that was previously entered.

All information should be reviewed and verified before continuing.

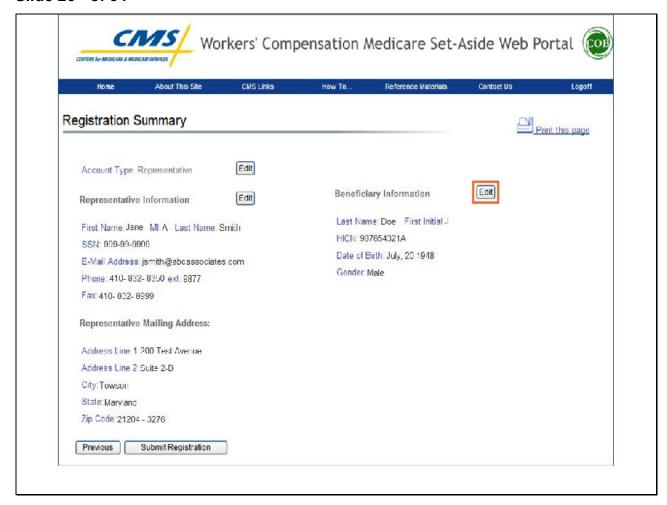
Slide 25 - of 34



Slide notes

This page may be printed for your records.

Slide 26 - of 34

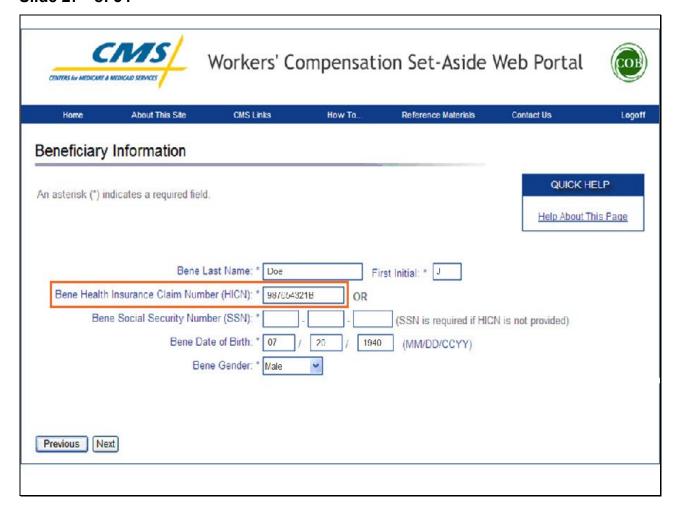


Slide notes

To make any corrections, click the Edit button next to the applicable section.

Once clicked, the system will display that information entry page.

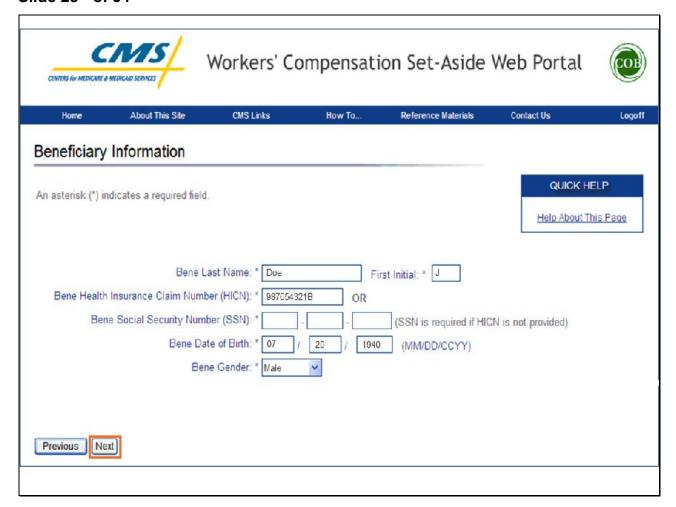
Slide 27 - of 34



Slide notes

Add, change, or delete any of the information as needed.

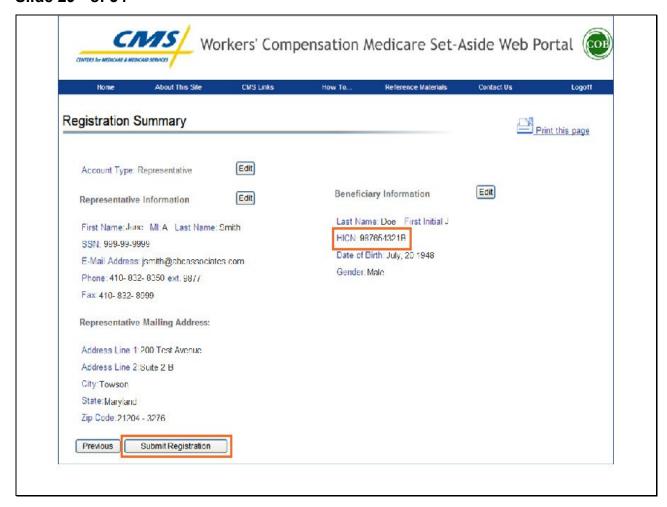
Slide 28 - of 34



Slide notes

Once all corrections have been made, click Next to navigate back to the Registration Summary page.

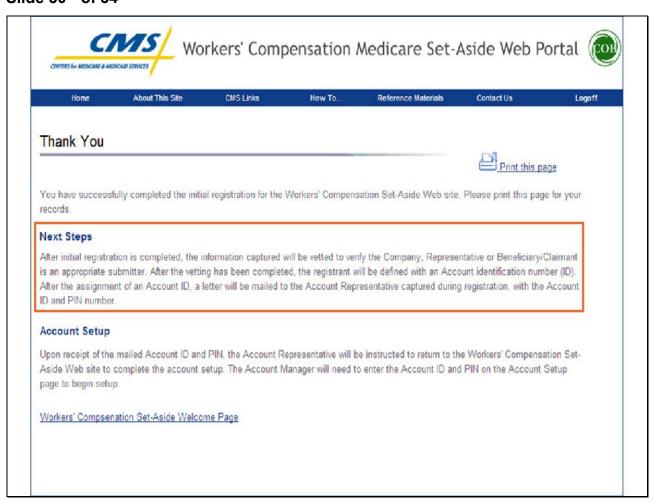
Slide 29 - of 34



Slide notes

When the registration information has been verified, click Submit Registration.

Slide 30 - of 34



Slide notes

Once the registration has been submitted, the Thank You page displays, outlining the next steps in the registration process.

Slide 31 - of 34

Next Steps

- Once the registration has been submitted, the COBC validates the information
- Within two weeks, the Account Representative will receive the Account ID and PIN and instructions for setting up the account
 - If letter is not received within 10 business days, contact a COBC EDI Representative

Slide notes

When the registration application has been submitted, the information provided will be validated by the COBC.

Within two weeks, a letter will be mailed to you that contains the Account ID and PIN, along with instructions for setting up the account (to be completed by the Account Manager).

If a letter is not received within 10 business days, contact a COBC Electronic Data Interchange (EDI) Representative.

Slide 32 - of 34

Next Steps

- · Once Account Setup is completed
 - E-mail notification will be sent which includes a Profile Report
 - May take up to 10 business days to receive the Profile Report
- Profile Report must be reviewed, signed, and returned within 60 business days
 - When returning this via e-mail, use "WCMSAP Profile Report" in the subject line
 - If this is not received within the timeframe, the account will automatically be deleted on the 60th business day
 - If account is deleted, you must start the registration process from the beginning

Slide notes

Once you have completed the account setup, an e-mail notification will be sent to you, including a Profile Report denoting all information previously recorded during registration and any additional information provided during the account setup.

It may take up to 10 business days to receive the Profile Report.

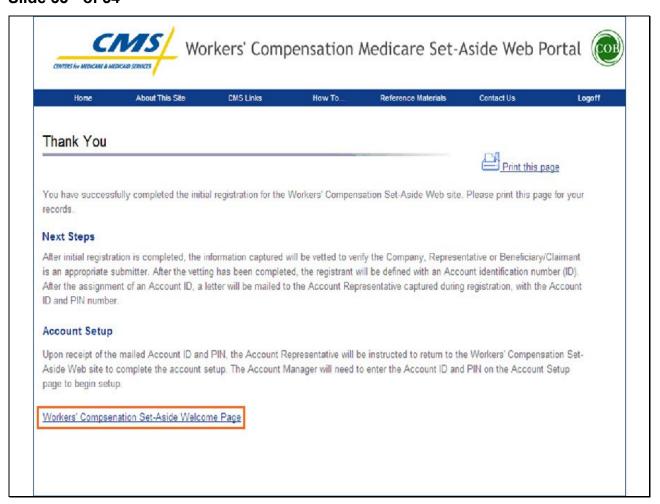
You will have 60 business days to review, sign, and return the Profile Report to the COBC.

When returning the signed Profile Report via e-mail, use "WCMSAP Profile Report" in the subject line.

If a signed Profile Report is not received within that timeframe, the account will be automatically deleted on the 60th business day.

If the account is deleted, you must start the registration process from the beginning.

Slide 33 - of 34



Slide notes

To return to the WCMSAP Welcome page, click the Workers' Compensation Set-Aside Welcome Page link.

Slide 34 - of 34



Slide notes